

KNOW YOUR CONSUMER RIGHTS & RESPONSIBILITIES!

RIGHTS

- Basic needs
- Safety
- Information
- Choice
- Representation
- Redress
- Consumer education
- Healthy environment

RESPONSIBILITIES

- Critical awareness
- Action
- Social concern
- Environmental awareness
- Solidarity



Visit the nearest DTI Office
in your area or call
DTI Direct 751.3330,
DTI Consumer Care
Hotline 1-384 (1-DTI),
DTI Mobile 0917.8343330
or email us at:
ConsumerCare@dti.gov.ph



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Q:



Problema sa product
**SAFETY &
QUALITY?**

A:

DAPAT WALA!

May mga safety at quality
standards upang masiguro
ang kaligtasan at
kasiyahan ng konsyumer.

Paano makasisiguro na
DEKALIDAD
at **LIGTAS**
ang produkto?

Anong produkto ang covered ng
**PRODUCT MANDATORY
CERTIFICATION
SCHEME?**

Hanapin ang
PS o ICC MARK
sa produkto.
Ito ay **GUARANTEE**
na nasuri at pumasa sa
test ang produkto na
ibinibenta.

**Electrical Wires & Devices,
Home Appliances,
Chemical & Consumer
Products, Building &
Construction Materials**