

MEMORANDUM CIRCULAR NO. 21-08

Series of 2021

SUBJECT: PRESCRIBING THE RECATEGORIZATION OF CERTAIN BUSINESS

ACTIVITIES FROM CATEGORY IV TO CATEGORY III

WHEREAS, Executive Order No. 112, Series of 2020, approved the Inter Agency Task Force for the Management of Emerging Infectious Disease (IATF)'s Omnibus Guidelines for the Implementation of Community Quarantine in the Philippines ("Omnibus Guidelines") and provided that "any amendment or modification of such Omnibus Guidelines may be approved by the [Inter-Agency Task Force for the Management of Emerging Infectious Diseases (IATF)] without need of further approval of the President;"

WHEREAS, the Omnibus Guidelines, as amended, provides for the categorization of industries from I-IV that "are allowed to operate at an operational capacity provided herein," and that the "lists of sectors and industries per category are illustrative. Specific industries under each category are reflected in a separate document issued by the DTI which shall contain the updated guidelines to implement the gradual increase of operational capacity without diminution of the current operational capacity previously allowed:"

WHEREAS, pursuant to the authority of the DTI under the Omnibus Guidelines and pertinent IATF Resolutions, and consistent with the policy direction of gradual re-opening of the economy, business establishments and activities are regularly monitored and evaluated, and have been found to be generally compliant with minimum public health and safety standards and protocols, including sector-relevant protocols;

WHEREAS, as continued proactive measures are being implemented, IATF Resolution No. 99, Series of 2021, as amended by IATF Resolution No. 100, Series of 2021, was issued providing that --

- (1) Except as may be authorized by IATF resolutions, mass gatherings remain to be prohibited. Gatherings that are for the provision of critical government services and authorized humanitarian activities while adhering to the prescribed minimum health standards shall be allowed. Religious gatherings in areas under General Community Quarantine shall be allowed up to fifty percent (50%) of the seating or venue capacity. Provided that, religious gatherings shall be limited to the conduct of religious worship and/or service; Provided further, that there is no objection from the local government unit where the religious gathering may take place. The religious denominations should strictly observe their submitted protocols and the minimum public health standards, particularly the social distancing measures and non-pharmaceutical interventions such as the obligatory wearing of face masks and immediate availability of hand hygiene necessities in the premises; and
- (2) re-opened and further expanded the following establishments/activities -- 1. Driving Schools; 2. Traditional Cinemas, and Video- and Interactive- Game Arcades; 3. Libraries, Archives, Museums, and Cultural Centers; 4. Meetings, Incentives, Conferences, and Exhibitions (MICE), and Limited Social Events at accredited establishments of the Department of Tourism; and 5. Limited Tourist Attractions (e.g. parks, theme parks, natural sites, and historical landmarks), subject to the issuance of implementing guidelines providing for their operational

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VIEL R. CRUZ

DEL R. CRUZ

capacity, oversight of the appropriate regulatory agency and the local government units where they may be located, the criteria developed by the Department of Health (DOH), and strict observance of minimum public health standards;

WHEREAS, pursuant to IATF Resolution No. 99, Series of 2021, DOT-DTI Joint Memorandum Circular (JMC) No. 2021-001, amending DOT-DTI JMC No. 2020-003, was issued allowing Limited Social Events under MICE venues, including DOT-Accredited Standalone Venues, for areas placed in GCQ;

WHEREFORE, foregoing premises considered, the following guidelines are hereby prescribed to re-open and expand the aforementioned business establishments or activities under Category IV to Category III:

SEC. 1. Re-opening and Expansion of Business Establishments or Activities under Category IV in GCQ and MGCQ Areas. Subject to compliance with the minimum public health and safety standards and protocols and relevant issuances, such as DOH Administrative Order No. 2020-0015, Series of 2020 dated 27 April 2020, DTI-Department of Labor and Employment (DOLE) Joint Memorandum Circular No. 20-04-A, Series of 2020 on Workplace Prevention and Control of COVID-19 dated 15 August 2020, MC No. 20-44, Series of 2020 dated 31 July 2020, DOT-DTI Joint Memorandum Circular No. 2020-003 on Guidelines Governing the Conduct of Essential Work Meetings and Events in Areas Under General Community Quarantine dated 30 December 2020, DOT-DTI JMC No. 2021-001 dated 22 February 2021, and sector-relevant protocols, the following business establishments or activities under Category IV in areas placed under GCQ and MGCQ are recategorized into Category III and allowed to re-open at the specified maximum operational capacity --

BUSINESS ESTABLISHMENTS/ACTIVITIES	GCQ	MGCQ	Mandatory Sector- Relevant Protocols
Driving Schools	100%	100%	Subject to Department of Transportation/ Land Transportation Office Issuances
Video- and Interactive- Game Arcades	50%	75%	Subject to mandatory health and safety protocols in Annex " B " and additional DOH/LGU Guidelines
Libraries, Archives, Museums, and Cultural Centers	50%	75%	Subject to DOT Issuances
Limited Tourist Attractions (e.g. parks, theme parks, natural sites and historical landmarks)	50%	75%	Subject to DOT Issuances
Meetings, Incentives, Conferences, Exhibitions (MICE)	50%	75%	Subject to DOT-DTI JMC No. 2021-001
Except for Limited Social Events	30%	50%	



Cinemas	25%	50%	Subject to mandatory health and safety protocols in Annex " C " and additional DOH/ LGU Guidelines
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Annexed to this Circular as Annex "A" and made an integral part hereof is the revised list of business establishments or activities allowed to operate under the applicable community quarantine.

- **SEC. 2. Compliance Monitoring.** The DTI, through the FTEB and Regional or Provincial Offices, shall continue its strict compliance monitoring through its post-audit mechanism. Inspection by the DOLE, DOH, and the LGU's Health Office may also be conducted at any time.
- **SEC. 3. Complaints Handling.** All feedback and complaints from the general public may be coursed through the DTI Consumer Care Hotline 1-384.
- **SEC. 4. Repealing Clause.** Provisions of relevant Memorandum Circulars that are inconsistent with this Circular are hereby superseded or amended accordingly.
- **SEC. 5. Separability Clause.** If for any reason, any part or provision of this Circular be declared invalid, any part or provision not affected thereby, shall remain in full force and effect.
- **SEC. 6. Effectivity.** Given the presence of a public health emergency, this Circular shall take effect on 05 March 2021, upon its publication and filing with the University of the Philippines Law Center.

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Issued on 28 February 2021.

RAMON M. LOPEZ

ANNEX A: CATEGORY I - IV AND NEGATIVE LIST OF BUSINESS ESTABLISHMENTS/ACTIVITIES (as of 05 March 2021) **BUSINESS ESTABLISHMENTS/ACTIVITIES ECQ MECQ** GCQ MGCQ **CATEGORY I** Agriculture, Forestry, and Fisheries Manufacturing of essential goods: • Food and Beverages (only non-alcoholic drinks) may increase if supply level warrants higher capacity; as may be approved by the DTI • Essential and Hygiene Products 50-100% > Soap, detergents, shampoo, and conditioners may increase if > Diapers, feminine hygiene products, toilet papers, wet supply level warrants higher wipes capacity; as may > Disinfectants be approved by the DTI · Medicines and Vitamins 100% 100% 100% • Medical Products, such as: PPEs, Masks, Gloves, 100% 100% 100% 100% Others; medical supplies, devices and equipment, including suppliers of input, packaging and distribution · Pet food, Feeds, and Fertilizer 100% 100% Essential Retail (e.g., groceries. markets, convenience 100% 100% 100% stores, drug stores) maximum operating hours up to 11 PM Food preparation insofar as take-out and delivery services 100% 100% maximuim operating hours up to 11 PM Water-Refilling Stations 100% 100% 100% Laundry Services (including self-service) 50% 100% 100% 100% Public and private hospitals 100% 100% 100% 100% Health, emergency and frontline services such as dialysis 100% 100% 100% 100% centers, chemotherapy centers and the like Other medical, dental, rehabilitation and optometry clinics, skeleton 100% 100% 100% non-aesthetic dermatological clinics, EENT; Provided there is strict observance of infection prevention and control protocols, Provided further that dental procedures shall be limited to emergency cases only and that the wearing of PPE by dentists and attendants shall be mandatory. Home service therapy for PWD shall be allowed Logistics Service Providers (Cargo Handling, Warehousing, 100% 100% 100% 100% Trucking, Freight Forwarding, and Shipping Line) maximum operating hours allowed up to 1 AM Delivery and courier services, whether in-house or 100% 100% 100% 100% outsourced transporting food, medicine, or other essential maximum operating hours allowed up to goods, including clothing, accessories, hardware, house 1 AM wares, school and office supplies, as well as pet food and other veterinary products Water supply and sanitation services and facilities, including skeleton 100% waste disposal services, as well as property management and building utility services

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OEL R. CRUZ

Director, HRAS

Department of Trade & Industry

BUSINESS ESTABLISHMENTS/ACTIVITIES	ECQ	MECQ	GCQ	MGCQ
Establishments engaged in repair and maintenance of machinery and equipment, including those engaged in the repair of computers and household fixtures and equipment;	skeleton	100%	100%	100%
Telecommunications companies (e.g., ISPs, cable providers, telco 3rd party contractors)	skeleton	100%	100%	100%
Energy and power companies (incl. 3rd party contractors) across transmission, distribution, maintenance, retail, exploration, operations, trading and delivery of raw materials (incl. refineries and depots)	skeleton////	100%	100%	100%
Gasoline Stations	skeleton	100%	100%	100%
Workers accredited by the DOTr to work on utility relocation	skeleton	100%	100%	100%
works, and specified limited works across thirteen (13) railway projects, including replacement works for the Metro Manila Rail Transit System Line 3	with on-site or near-site accommodations and/or point-to- point shuttle services whenever applicable			
Airline and aircraft maintenance, pilots and crew, and employees of aviation schools for purposes of the pilot's recurrent training for flight proficiency and type rating using simulator facilities; and ship captains and crew, including shipyard operations and repair	skeleton////	100%	100%	100%
Public and private construction projects that are essential (i.e., quarantine and isolation facilities for PUMs, and suspect, and confimed COVID-19 patients, facilities for the health sector including those dealing with PUMs and suspect, and confimed COVID-19 patients, facilities for construction personnel who perform emergency works, flood control, and other disaster risk reduction and rehabilitation works, sewerage projects, water service facilities projects, and digital works, health facilities). Priority public and private construction projects, defined as those that refer to food production, agriculture, fishery, fishport development, energy, housing, communication, water utilities, manufacturing, and BPO, subject to guidelines to be issued by the DPWH	100% only major public construction projects	100% except small scale projects	100%	100%
Manufacturing companies and suppliers of equipment or products necessary to perform construction works, such as cement and steel	100% only suppliers of major public construction projects	100%	100%	100%
Business Process Outsourcing (BPO) and Export-oriented companies, including mining and quarrying	100% WFH; on-site or near site accommodation or point-to-point shuttle service	100% without need to set up on-site or near site accommodation or point-to-point shuttle service	100%	100%
Printing presses authorized by the BIR or other appropriate agencies to print official receipts and other accountable forms	100%	100%	100%	100%
Media Establishments	50%	100% without need for PCOO accreditation	100%	100%



BUSINESS ESTABLISHMENTS/ACTIVITIES	ECQ	MECQ	GCQ	MGCQ	
CATEGORY II					
Other Manufacturing Beverages (e.g. alcoholic drinks) Electrical Machinery Wood products, Furniture Non-metallic products Textiles / Wearing apparels Tobacco products Paper and Paper products Rubber and Plastic products Coke and Refined Petroleum products Other non-metallic mineral products Electrical Equipment Machinery and Equipment Motor Vehicles, Trailers and Semi-Trailers Others	not allowed	50%	100%	100%	
Mining and Quarrying	skeleton WFH; on-site or near site accommodation or point-to-point shuttle service	100% only export- oriented mining companies without need for provision of on-site or near site accommodation	100% export-oriented 100% domestic effective Oct 3	100%	
Electronic commerce companies Postal, courier and delivery services for articles or products other than food, medicine, or other essential goods, including clothing, accessories, hardware, house wares, school and office supplies, as well as pet food and other veterinary products	100% skeleton	100% 100%	100% 100% maximum operating 1 AM	100% 100% hours allowed up to	
Hotel and other accomodation establishments Guests that may be allowed:	accommodations for Luzon and 01 May have existing booki accommodation es 2020 and outside L (b) With existing Ior are transiting through in the Philippines for country; (c) Long-staying gg (d) Distressed Over stranded Filipinos of (e) Repatriated OF quarantine protocol (f) Other Returning (g) Locally Stranded (h) COVID-19-posit those with mild flust Program; (i) Employees of aggovernment, includd corporations (GOC and emergeny from services workers (j) Health care work establishments that pursuant to the IAT	(a)With long-term bookings and existing booking accommodations for foreigners as of 17 March 2020 for Luzon and 01 May 2020 for other areas guests, Guests who have existing bookings or reservations under any accommodation establishment within Luzon as of 17 March 2020 and outside Luzon as of 01 May 2020; (b) With existing long-term bookings; Foreign guests who are transiting through or / are otherwise temporarily staying in the Phillippines for a short period and will leave the country; (c) Long-staying guests; (d) Distressed Overseas Filipino Workers (OFWs) and stranded Filipinos or foreign nationals; (e) Repatriated OFWs in compliance with approved quarantine protocols; (f) Other Returning Overseas Filipinos (OFs); (g) Locally Stranded Individuals (LSIs); (h) COVID-19-positive individuals (LSIs); (h) COVID-19-positive individuals who asymptomatic or those with mild flu symptoms pursuant to Oplan Kalinga Program; (i) Employees of agencies and instrumentalities of the government, including government-owned and controlled corporations (GOCCs) and Local Government Units (LGUs), and emergeny frontline, border control, and other critical			
			(g) Markets of specialized programs of the Department of Tourism		

ECQ	MECQ	GCQ	MGCQ	
			Only those accredited as provided by law and	
Quarantine, DOT s	For Staycation Hotels under General Community Quarantine, DOT shall issue Certificate of Authority to Operate as Staycation (CAOS)			
accommodation se may prepare: (a) pa				
	For staycations, restaurants and other food and beverage outlets, excluding bars; gyms; and swlmming pools may operate			
premises such as r gyms, spas, and th	Ancillary establishments within the premises such as restaurant, bars, gyms, spas, and the like shall not be allowed to operate or to provide room service		Bars, gyms, spas and the like may be allowed to operate following the relevant oprational capacity under the latest applicable DTI issuances; Provided that such accommodation establishment is not concurrently being used as a quarantine facility	
skeleton	100%	100%	100%	
leasing only	50% other real estate activities			
skeleton////	100%	100%	100%	
not allowed	50%	50-100%	100%	
skeleton	100%	100%	100%	
skeleton skeleton except funeral parlors; and provided there is shuttling service and/or housing accommodation for staff	100%	100% 100%	100%	
	Accomodation esta issuance of a Certif For Staycation Hote Quarantine, DOT's Operate as Staycat Hotel operations shaccommodation se may prepare: (a) pa (b) food orders for the stay of th	Accomodation establishments may opera issuance of a Certificate of Authority to o For Staycation Hotels under General Coluarantine, DOT shall issue Certificate of Operate as Staycation (CAOS) Hotel operations shall be limited to provis accommodation services; accommodation may prepare: (a) packed meals for distrit (b) food orders for take-out and delivery Ancillary establishments within the premises such as restaurant, bars, gyms, spas, and the like shall not be allowed to operate or to provide room service Skeleton	Accomodation establishments may operate only upon the issuance of a Certificate of Authority to operate by the DOT For Staycation Hotels under General Community Quarantine, DOT shall issue Certificate of Authority to Operate as Staycation (CAOS) Hotel operations shall be limited to provision of basic accommodation services; accommodation establishments may prepare: (a) packed meals for distribution to guests; and (b) food orders for take-out and delivery For staycations, restaurants and other food and beverage outlets, excluding bars; gyms; and swimming pools may operate outlets, excluding bars; gyms, spas, and the like shall not be allowed to operate or to provide room service. Ancillary establishments within the premises such as restaurant, bars, gyms, spas, and the like shall not be allowed to operate or to provide room service. Restaurants and cafes allowed to operate at 30% seating capacity; provided that guests under quarantine shall not be permitted to dine in or enter skeletor 100% leasing 50% other real estate activities skeletor 100% skeletor 100% skeletor 100% 100% skeletor 100% 100% skeletor 100% 100% 100% 100% 100% 100% 100% 100	

BUSINESS ESTABLISHMENTS/ACTIVITIES	ECQ	MECQ	GCQ	MGCQ
CATEGORY III				
Banks, money transfer services, pawnshops, microfinance institutions, and credit cooperatives	skeleton	100%	100%	100%
Capital markets (e.g., BSP, SEC, PDEC, PDTC, etc.)	skeleton	100%	100%	100%
Other financial services (e.g., money exchange, insurance, reinsurance, lending companies, and non-compulsory pension funding)	not allowed	50%	100%	100%
Legal and Accounting	not allowed	50%	100%	100%
Management Consultancy Activities Architecture and Engineering Activities; Technical Testing and Analysis	not allowed not allowed	50% 50%	100% 100%	100% 100%
Scientific and Research Development	not allowed	50%	100%	100%
Advertising and Market Research	not allowed	50%	100%	100%
Computer programming (such as writing, modfying, testing and supporting software, planning and designing computer systems), information service activities (such as data processing and hosting activities) and other related activities	not allowed	50%	100%	100%
Publishing and printing services (such as printing of newspapers, magazines, and other periodicals, books, brochures, manuscripts, posters, maps, atlases, advertising catalogues, prospectuses, etc; printing directly onto textiles, plastic, glass, metal wood, and ceramics)	not allowed	50%	100%	100%
Film, music, and TV production	not allowed	50%	100%	100%
Rental and Leasing Activities, other than real estate, e.g., vehicle rental, equipment rental for permitted sectors)	not allowed	50% 100%	100%	100% 100%
Employment Activities that involve recruitment and placement for permitted sectors	not allowed	100%	100%	100%
Recruitment and placement agencies for overseas employment	not allowed	50%	100%	100%
Other services such as photography; fashion, industrial, graphic, and interior design	not allowed	50%	100%	100%
Wholesale and retail trade of motor vehicles, motorcycles, and bicycles, including their parts and components	not allowed	50%	100%	100%
Repair of motor vehicles, motorcycles, and bicycles, (including vulcanizing shops, battery repair shops, auto repair shops, car wash)	not allowed	50%	100%	100%
Dining/Restaurants Subject to guidelines issued by DTI and LGUs	50% delivery and take out only	50% delivery and take out only	for dine-in sevices effective Oct 3; subject to physical distancing protocols, allowed to operate 24 hrs effective Oct 3	75% and higher for dine-in sevices effective July 21; subject to physical distancing protocols, allowed to operate 24 hrs effective Oct 3
Malls and commercial centers (non-leisure only), subject to guidelines issued by DTI	not allowed	50%	100% maximum operating	100% hours up to 11 PM
Non-leisure whole sale and retail establishments (mall-based or otherwise) such as:			maximum operating as applicable	hours up to 11 PM,
Mall-based government frontline services	skeleton////	skéléton	100%	100%
Hardware stores	not allowed	50%	100%	100%
Clothing and accessories	not allowed	50%	100%	100%

BUSINESS ESTABLISHMENTS/ACTIVITIES	ECQ		MECQ		GCQ		MGCQ
Bookstores and school and office supplies stores	not allowed	ļ	50%]	100%	·····	100%
Baby or infant care supplies stores	not allowed		50%		100%		100%
Pet shops, pet food and pet care supplies	not allowed		50%		100%		100%
IT, communications, and electronic equipment	not allowed		50%		100%		100%
Flower, jewelry, novelty, antique, perfume shops	not allowed	ļ	50%	ļ	100%		100%
Toy store (playgrounds and amusement area closed)	not allowed		50%	ļ	100%		100%
Music stores	not allowed		50%	ļ	100%		100%
Art galleries (selling only) Firearms and ammunition trading establishment	not allowed	ļ	50%	ļ	100%		100%
Firearms and aminumition trading establishment	not allowed	l	50%]	100%		100%
			subject to strict re Firearms and Exp		ation of the PNP- ives Office		
All other public and private consrtruction projects, subject to strict compliance to the issued construction safety guidelines	not allowed		not allowed		100%		100%
for the implementation of infrastructure projects during the COVID-19 pandemic by the DPWH							
Establishments offering personal care services							
Barbershops and Salons	not allowed		not allowed		75%		100%
					effective October 3		effective July 16
					all services allowed, subject to strict physical		all services allowed, subject to strict physical
				_	distancing	_	distancing
All other establishments offering personal care and aesthetic procedures and services	not allowed		not allowed]	75% effective]	100% effective
					November 01 including full body massage		November 01 including full body massage
					(maximum of 30% capacity,		(maximum of 50% capacity, subject
					subject to minimum public health standards)		to minimum public health standards)
	1		T				1000/
Fravel agencies, tour operators, reservation service and elated activities	not allowed	ļ	not allowed]	75% effective November 01]	100% effective November 01
Gyms/Fitness studios and Sports Facilities	not allowed		not allowed		75%		100%
Gyms and Fitness studios					effective November 01; limited to individual workouts only. Group workout sessions composed of two (2) or more persons (e.g. zumba, yoga, pilates, etc.) shall be strictly prohibited.		effective November 01
Sports Facilities: limited to individual and non- contact sports/activities and other forms of exercise such as walking, jogging, running, biking, golf, swimming, tennis, badminton, equestrian, range shooting, and skateboarding					outdoor and indoor setting allowed		outdoor and indoor setting allowed
Testing and tutorial centers	not allowed		not allowed]	effective November 01; maximum of 30% capacity inside testing venue/room; subject to compliance with social distancing protocols]	100% effective November 01



BUSINESS ESTABLISHMENTS/ACTIVITIES	ECQ		MECQ		GCQ	MGCQ
Review centers	not allowed		not allowed	J	effective November 01; only for health- related professions (i.e. physicians)	100% effective November 01
Internet cafes Subject to guidelines issued by the LGUs	not allowed	<u></u>	not allowed]	effective November 01; only for work or educational purposes, subject to physical distancing protocols	effective November 01; only for work or educational purposes, subject to physical distancing protocols
Drive-in cinemas	not allowed		not allowed		75% effective November 01	100% effective November 01
Pet grooming services	not allowed]	not allowed]	75% effective November 01	100% effective November 01
Driving Schools (subject to DOTr/LTO Issuances)	not allowed		not allowed		100%	100%
Entertainment, Amusement, and Recreation Industries						
Traditional Cinemas (Subject to mandatory health protocols prescribed in Annex "C" of DTI MC 21-08 and additional DOH/LGU Guidelines)	not allowed		not allowed]	25%	50%
Video- and Interactive- Game Arcades (Subject to mandatory health protocols prescribed in Annex "B" of DTI MC 21-08 and additional DOH/LGU Guidelines)	not allowed	J	not allowed	I	50%	75%
Libraries, Archives, Museums, and Cultural Centers	not allowed		not allowed		50%	75%
Meetings, Incentives, Conventions, Exhibitions (MICE) (Subject to DOT/DTI Guidelines)	not allowed] 	not allowed]	50%	75%
Limited Social Events at accredited establishments of the DOT (Subject to DOT/DTI Guidelines)	not allowed		not allowed	<u>. </u>	30%	50%
Limited Tourist attractions (e.g. parks, theme parks, natural sites, and historical landmarks)	not allowed		not allowed		50%	75%
CATEGORY IV						
Language, dance, acting, voice schools	not allowed		not allowed		not allowed	50%
Funfairs and other similar activities	not allowed	-	not allowed	ļ	not allowed	50%
Tattoo & body piercing NEGATIVE LIST: BUSINESS ACTIVITIES NOT ALLOWED TO OF	not allowed PERATE IN AREAS I	DECI	not allowed LARED UNDER A	NY F	not allowed FORM OF COMMU	50% JNITY QUARANTINE
Holding of traditional cockfighting & operation of cockpits						
* Per IATF Resolution No. 79, dated 15 October 2020 - operation of licensed cockpits and the conduct of cockfighting activities shall only be allowed in areas placed under MGCQ or lower, subject to strict observance with the health and safety protocols and implementing guidelines by DILG. Provided, that in-person audience, online or remote betting, and the live broadcasting/telecasting of cockfights shall not be permitted. Provided finally, that the local government units shall have the final decision on whether such the operation of licensed cockpits and the conduct of cockfighting activities can proceed in their respective localities Beerhouses & similar establishments whose primary business is serving of alcoholic drinks or holding of live performances (e.g.						
Nightclubs/Comedy Bars)					•	, (c.g.
Kid Amusement Industries or recreation establishments prima	arily catering to child	Iren	(e.g., playrooms,	ride	:S)	

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JOEL R. CRUZ

Director, HRAS

Department of Trade & Industry

ANNEX "B": MANDATORY HEALTH AND SAFETY PROTOCOLS FOR VIDEO- AND INTERACTIVE-GAME ARCADES

- 1. Face masks and face shields shall be worn at all times while inside the arcade.
- 2. Implementation of physical distancing of 1-meter apart within the store premises and at queuing areas.
- 3. Employees and customers are required to scan the StaySafe PH QR Code posted at the entrance for contact tracing purposes
 - In the absence of smartphones, they shall fill out an employee health declaration form or customer contact tracing form upon entry.
- 4. Maximum number of customers shall be posted at the entrance and strict control of customer inflow shall be observed.
- 5. Separate entrance and exit points shall be implemented, and a queuing line outside the arcade with physical distancing markers shall be installed.
- 6. Indoor air ventilation systems should conform with applicable protocols and standards.
- 7. Operations of playlands, soft-play, play houses, KTV rooms, and stage-type videoke rooms shall be prohibited.
- 8. Layout of machines shall be arranged and safety barriers shall be installed to observe the 1-meter physical distancing requirement.
- 9. Benches within the play area shall be removed to avoid attracting bystanders.
- 10. Cashier booths shall not be placed near the entrance and exit.
- 11. A waiting area for customers shall be designated 1-meter from the machine in case of repair or servicing.
- 12. Sanitation areas shall be installed in accessible locations.
- 13. Transaction processes shall be limited to short greetings and necessary instructions.
- 14. Signages reminding customers to observe minimum health standards, avoid risky behavior such as shouting and talking loudly shall be posted within the arcade.
- 15. Machines and other frequently touched surfaces shall be regularly sanitized after every use.
- 16. Employees shall wear proper PPE, including both face mask and face shield, and shall practice proper hand washing during their duty.

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JOEL R. CRUZ

Directol, HRAS

Department of Trade & Industry

ANNEX "C": MANDATORY HEALTH AND SAFETY PROTOCOLS FOR TRADITIONAL CINEMAS

- 1. Face masks shall be worn by moviegoers at all times while inside the cinema.
- 2. Drinking and eating shall be prohibited inside the cinema.
- 3. Employees and customers are required to scan the StaySafe PH QR Code posted at the entrance of cinemas for contact tracing purposes
 - In the absence of smartphones, they shall fill out an employee health declaration form or customer contact tracing form upon entry
- 4. All individuals shall be physically distanced from other individuals by 1 meter on all sides.
- 5. Cinema operators must ensure that physical distancing is maintained in queuing areas. To avoid crowding, operators are highly encouraged to adopt or maximize the use of existing digital platforms for reservations.
- 6. In the event of free seating, cinema staff shall usher customers to their seats to comply with physical distancing and maximum operational capacity requirements.
- 7. Private screenings may be allowed, provided that cinemas ensure compliance with physical distancing and maximum operational capacity requirements.
- 8. A "One Way Traffic Flow" system shall be observed when entering or exiting theatres. For this purpose, cinema staff may be deployed or floor markings may be installed to guide moviegoers on entry/exit protocols.
- 9. Indoor air ventilation systems should conform with applicable protocols and standards.
- 10. Proper disinfection of the venue shall be done before every screening.
- 11. Moviegoers shall stay seated and shall not be allowed to unnecessarily move around the venue.
- 12. Conversations shall be kept at the barest minimum.
- 13. Cinema restrooms shall be kept clean and free of accumulation of trash.
- 14. Employees shall wear proper PPE, including both face mask and face shield, and shall practice proper hand washing during their duty.

JOEL P. CRUZ Director, Trade & Industry