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## Message





REGIONAL DIRECTOR

The year 2018 had been a productive period for the DTI – XI as we sustained and intensified the agency's programs, projects and services in Davao Region to uphold our commitment to contribute to a more inclusive and prosperous Philippines.

The region's sustained momentum of growth in 2018 was reflected in our GRDP growth rate of 8.6 percent maintaining its position as the 2nd fastest growing economy among the 17 regions all over the country. The total regional output was pegged at PHP400 billion, with the services and industry sectors contributing the bulk at 49.3 percent and 40 percent, respectively. In terms of growth, the services sector grew by 8.1 percent while the industry sector grew by 10.9 percent. Albeit, the 2018 growth posted is slower compared to that of the previous year.

Investments registered by BOI for the region were higher by 85.8 percent vis-à-vis 2017 while exports grew by 16.1 percent, increasing its share to the national total by 0.5 percent in 2018. All these expectedly resulted in the creation of more jobs and alleviated poverty.

DTI-XI takes pride in being part of this regional growth. We owe this to our inclusive programs and interventions, widened coverage and client base, adoption of innovative strategies, and strengthened partnership and collaboration with private organizations, industry associations, national government agencies, and local government units.

A lot of players and factors made possible such regional performance. The operation of our 51 Negosyo Centers throughout the region have significantly helped in increasing the number of MSMEs by 100 percent from 10,440 in 2017 to 20,162 in 2018 in-

cluding the establishment of new micro small and medium enterprises (MSMEs) and scaling-up of existing ones especially in enhancing their capacity and productivity, expanding their markets, increasing sales, and, infusion of new investments.

We likewise provided livelihood interventions to those belonging to the marginalized sectors as a response to the President's call for inclusive growth. In 2018, about 298 former rebels were trained and provided livelihood kits, 327 people with disability (PWD) have benefitted from training and other forms of assistance, and 13 Indigenous Peoples (IPs) organizations/communities were assisted.

Moreover, other special sectors were also extended with technical assistance. Around 186 young entrepreneurs and those with potential were provided with support services while 266 Overseas Filipino workers (OFWs) or their family members were assisted.

In adherence to DTI-XI's mandate on consumer protection and empowerment, we also ensured that our consumers were protected and empowered to realize our regulatory mandates. Monitoring and enforcement were intensified and out of the 993 establishments monitored, four were penalized.

During the year, the agency has expanded its coverage of monitoring establishments to check and manage possible unreasonable adjustments in prices as well as possible hoarding of basic and prime commodities given the inflationary situation during the 2nd and 3rd quarters of 2018. This included monitoring of rice and agri-products in coordination with the Department of Agriculture, and other monitoring and regulatory agencies. Davao Region's situation was relatively under control and manageable during

that period and prices have stabilized toward the end of the year.

The agency also staged 13 Presyo Diskwento Caravans in strategic municipalities and barangays in the region making cheaper and discounted products available. We also conducted a series of advocacy, education activities and campaigns to educate our consumers in schools, barangays, and public in tandem with the six consumer organizations in the region.

The year 2018 was also the period when the landmark legislation – Ease of Doing Business and Government Efficiency Act is otherwise known as Republic Act No. 11032 was ratified. The said Act mandates all agencies and instrumentalities of government to streamline and expedite government processes and approvals of permits and licenses into 3-7-20 working days depending on the complexity and technical requirements involve. The end goal is to ensure that obscure fees and unnecessary processes and requirements are eliminated, thus provide transparent, efficient and timely public services to clients.

DTI, as a major proponent and supporter of this Act, conducted a series of public briefing and orientation sessions region-wide to government agencies, local government units, private sector organizations, and academe. This became another mainstreamed intervention as we fostered and advocated competitiveness among the local government units.

In terms of competitiveness, during the 2018 CMCI national awarding, some of the region's local government units have excelled, with Davao City bagging the overall 4th most competitive highly-urbanized city and 2nd in resiliency; Tagum City as the 3rd most competitive component city, 1st in government efficiency and 3rd in infrastructure; and Davao del Norte as 3rd most competitive province. About 48 percent or 26 of 54 total local government units in the whole region have improved in their ranking.

In the area of governance and organizational excellence, DTI – XI was conferred by the Civil Service Commission the Bronze Award (Level 2) for having institutionalized its systems in accordance with Program to Institutionalize Meritocracy and Excellence in Human Resource Management or PRIME HRM. During this period, we were already working onwards to level 3 through the development of our electronic Human Resource Information System (HRIS). We were also conferred, on its 2nd year, the RED Orchid Award by the Department of Health for having a 100 percent Tobacco-Free environment within the DTI-XI premises.

At the DTI-wide level, we got the SPRINTS Huwarang DTI Award for Executive of the Year 2017 (yours truly) and a semi-finalist for Employee of the Year 2017 (Dayanara Arevalo). Generally, our team embraces and exhibits the values that DTI upholds and espouses – passion, integrity, competence, creativity, synergy, and love of country.

Indeed our 2018 journey as DTI XI team had been full of excitement - development challenges paving the way to innovative solutions and new projects; frustrating conditions and limitations giving birth to new and rewarding partnerships and collaborations; expanding limits and reach resulting to fulfilling moments, and, more. All these made working in the government worth the effort because of the lives that we have touched and the positive difference we have made.

Our commitment to providing "serbisyong higit pa sa inaasahan" remains firm. And, by God's grace, we continue to move on with our journey as dedicated civil servants and choose to do what is best for God and our countrymen.

To all the DTI-XI team members, congratulations and thank you for the hard work, perseverance and unified efforts in achieving what we have committed. We have contributed to the bigger vision of the whole country, manifested the culture of our organization in all your public and personal dealings, and, provided public service without reservation and discrimination in accordance with what is right, just and fair.

We also extend our thanks to DTI top management and other DTI bureaus, for steering us toward a common and meaningful direction and for all the valuable support extended to our regional/provincial operations.

And to our partners in the government and private sector, we thank you for tirelessly working with us in this journey of fulfilling the vision of an inclusive and prosperous nation. Our strong collaboration has created infinite possibilities and we hope to amplify its effect as we continue to move forward.

Mabuhay and to God be the glory!





## DTI XI PGS Scorecard

#### **SUMMARY**









#### **MSME DEVELOPMENT**



**MSMEs** ASSISTED

144% 20,162 MSMES TARGET : 14,000



PROTOTYPES
DEVELOPED

**132%**49 PROTOTYPES **TARGET: 37** 



IP APPLICATIONS
FILED

118% 47 APPLICATIONS TARGET: 40



**MSMEs** DOING E-COMMERCE

114% 259 MSMEs TARGET: 228



NEGOSYO
CENTERS
MAINTAINED &
ESTABLISHED

**104%**49 NCs
TARGET: 47 NCs



PERCENTAGE OF OPERATIONAL SSFs

**89%**153 OPERATIONAL OUT OF 172
TARGET: 90%



KAPATID MENTOR ME

108% | 129 ENROLLEES | TARGET : 120

98% | 126 GRADUATES | TARGET : 129

#### **EXPORTS & INVESTMENT DEVELOPMENT**



INVESTORS ASSISTED
IN THE PRIORITY
INDUSTRY

110% 99 INVESTORS TARGET: 90



**EXPORTERS ASSISTED**IN THE PRIORITY

100% 130 EXPORTERS TARGET: 130

**INDUSTRY** 

#### **CONSUMER PROTECTION & ADVOCACY**

BAGWIS AWARDEES



105% NEW - 36 UPGRADED - 10 TARGET : 44

FIRMS MONITORED (PRICE TRENDING)



148
Firms monitored



100%

All **2,399** permits/accreditation/ licenses/authorities processed within the prescribed time

100%

All **4 violating firms** penalized complied with the penalty within the prescribed time as contained in the decision





100%

Consumer complaints resolved within the prescribed time



All **175 consumer complaints** received for mediation were resolved w/in 10 working days.



All **9 consumer complaints** received for arbitration were resolved w/in 20 working days.

#### **GOVERNANCE**





98%

P 187.189M was obligated from the P 190.987M appropriation

92%

P 171.582M was disbursed from the P 187.189M fund that was obligated





#### Maintained PRIME-HRM Enhanced Level 2

#### **HTTP FILE SERVER**

Paperless system developed and implemented





### PR/VOUCHER TRACKING

Document tracking system developed and maintained



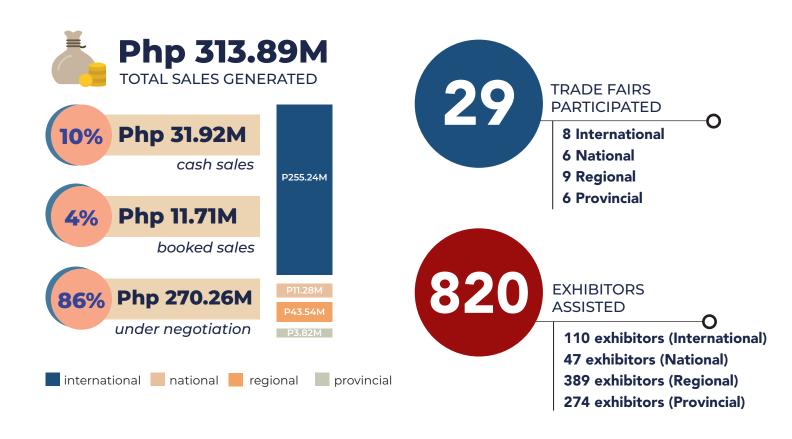


## 001

## Exports & Investments Development



DTI-XI initiated and facilitated the participation of MSMEs in local and international trade fairs to launch and promote their products.







### BIMP-EAGA

The Department of Trade and Industry Region XI carried out intensive trade and investment promotion projects and activities under the BIMP-EAGA Program, under the two EAGA bodies, namely: BIMP-EAGA Trade and Investment Facilitation Cluster (TIFC) and BIMP-EAGA SME Development Working Group.





**Cafe Res Japan Trade Show** June 13-15, 2018 Tokyo, Japan

- Promoted the Davao's 3Cs namely cacao, coffee, and coconut.
- Conducted B2B sessions between the 11 participating MS-MEs from the Philippines and Japanese buyes and investors.
- Forged business agreements with Dr. Michael Lao, CEO of Mission KIKAKU LLC, Japan for the following:
- Initial purchase of 300kg of coffee beans of Mt. Apo Coffee with additional orders;
- Initial agreements with other cacao/chocolate producers for possible supply and distribution of their products in Japan;
- On-site visit to check the production/processing sites in
- Linked to Davao exporters of coco water, coco milk, chocolates, other food derivatives with the Japanese distributors for products to be made available in big malls in Japan.







Nanning, China

- » Showcased cacao, coconut, and chili products.
- » Generated cash sales of CHY34,372 and under nego sales of US\$1,191,900.72.
- » Exposed participants to more high-tech products and learned about the planned upgrading of manufacturing sector in China and ASEAN countries by popularizing advanced information and smart technologies.





#### I am Food Week Korea November 28-December 1, 2018 Seoul, South Korea

- » 12 MSMEs representing the banana, coconut, cacao, and processed fruits and nuts sector showcased Davao's food products and explored the market potential of Korea and other export markets and food.
- » Generated cash sales of US\$2,438,916.40.
- » A Memorandum of Understanding (MOU) was signed between Coex Co., Ltd. and DTI-XI to mutually facilitate and assist trade between Korea and Philippines through trade promotion activities such as buyer delegation visits, group trade missions, exhibits, seminars, etc.





• Reviewed the progress of implementation of projects of TIFC and its three working groups, namely: SME Development, Customs, Immigration, Quarantine and Security (CIQS), and **Statistics and Database** as part of the commitment under the Rolling Pipeline 1 Projects (2017-2019) for BIMP-EAGA Vision 2025. The meeting also assessed new projects.

#### HIGHLIGHTS

6th BIMP-EAGA Trade and Investment Facilitation Cluster Meeting and 2nd Statistics and Database Working Group

**September 2-4, 2018** Kuching, Sarawak, Malaysia







#### HIGHLIGHTS

#### **BIMP-EAGA Strategic Planning Meeting** February 12-14, 2018 Bandar Seri Begawan, Brunei Darussalam

- » Reviewed and updated the banner programs enrolled under the BIMP-EAGA Vision 2025 (BEV 2025);
- » Identified target deliverables for 2018 by each Working Groups and Clusters, including their inter-cluster convergence initiatives;
- » Came up with doable work and operation plans for the identified priority programs and projects by each working group and clusters; and
- » Discussed and finalized projects proposed for development partners, namely: China, Japan and Northern Territory, Australia.



#### HIGHLIGHTS

6th BIMP-EAGA SME Development Working Group Meeting August 13-14, 2018 Bandar Seri Begawan, Brunei Darussalam

Discussed the following concerns:

- Results of the China-ASEAN Expo (CAEXPO) in
- Status of implementation of projects under Rolling Pipeline 1 Projects;
- Philippines proposed business mission to Indonesia: and
- Results of the Economic Corridor Development for Competitive Asia Training Program.

#### **CAPACITY BUILDING & OTHER ACTIVITIES**

**Economic Corridor Development for Competitive and Inclusive Training Program** 

July 9-21, 2018 | BIMP-EAGA Areas

Proposed the development of the Buliluyan-Kudat Economic Corridor as one of the economic corridors. Inter Sub-Regional Knowledge Sharing Forum on **Enhanced Implementation of the World Trade** Organization Trade Facilitation Agreement (WTO-TFA)

October 30-31, 2018 | Bankok, Thailand



The Forum brought together representatives from across the Asia and Pacific and shared experiences and knowledge on implementation of the WTO-TFA at the national and in the context of regional cooperation.

## Brand Equity Development Program



Prand Launch

NOV
Trademark application & e-commerce & digital marketing bootcamp



29

local brands developed and submitted to IPOPhil for registration.

A total of 56 brands developed since 2017





100-300

percent increase in sales because of the noticeable improvement of their products' appearance.







During the year, DTI-XI's BrEDP has retained its partnership with the Intellectual Property Office-Philippines (IPOPhil) for the free registration of trademarks or brands under the latter's "Juana Make a Mark" program.





### **Investment Promotion**

To sustain the influx of investments, DTI-XI pursued several investment promotion activities and other relevant initiatives. These interventions were likewise implemented to further diversify the region's exports and improve competitiveness.



2018 Compostela Valley Business and Investment Conference conducted last March 5, 2018 in Compostela Valley



2018 Davao del Norte Business Summit conducted last March 20, 2018 in Panabo City, Davao del Norte



Sta. Cruz Investment and Business Forum conducted last August 9, 2018 in Davao City



Compostela Valley Business and Investment Security Summit conducted last August 10, 2018 in Tagum City.



## P17.129 Billion

total investments generated

Souce: BOI Davao









#### **Conducted the Business and Local Investment Networking Knowledge (BLINK)**

Capability Building Workshop for Investment Promotion Officers of the Local Government Units (LGUs) in Davao Region April 17-18, 2018



Investment Promotion Officers capacitated



## OO2 Industry Development

### **Industry Cluster**

Industry Cluster Development and Promotion is a strategy that aims to promote inclusive growth, generate employment, and achieve a globally competitive and innovative industry and services sector in Davao Region.



#### **CACAO INDUSTRY CLUSTER**

**BOTTOMLINES** 



3,666 jobs generated



P522 million worth of investments



P255 million domestic sales generated



\$7 million worth of exports



MSMEs assisted



trainings conducted



879 beneficiaries trained



#### KAKAO KONEK 2018 HIGHLIGHTS

- Turned over the Cacao Curriculum Guide and Learning Materials to the Department of Education (DepEd) as part of the integration of the cacao industry in the K-to-12 program.
- Awarded the top 10 best cacao beans as part of the National Cacao Awards Program of the Philippine Cacao Industry Council - to represent in the Cacao of Excellence Program during the Salon du Chocolat 2019 in France.



#### SALON DU CHOCOLAT HIGHLIGHTS

- Sales amounted to P 0.5M.
- Linked with 10 foreign firms particularly those who are into purchasing of cocoa liquor/oil and trade exchange during the market matching session.



#### **COFFEE INDUSTRY CLUSTER**

#### **BOTTOMLINES**



3,164 jobs generated



P25.38 million worth of investments



3RD COFFEE CONFERENCE HIGHLIGHTS

Bansalan, Davao del Sur

ping score of 86.03.

P32.4 million domestic sales generated



\$100 million worth of exports



355 **MSMEs** assisted



1,974 beneficiaries trained



trainings conducted



Photo by DTI-CAR



#### » 6th place in Arabica category (honey process) with a cupping score of 85.41.

Winners of the 2nd Philippine Coffee Quality Competition

**Balutakay Coffee Farmers Agriculture Cooperative-**

» 2nd place in Arabica category (natural process) with a cup-



Pine Valley Farm - Maragusan, Compostela Valley

» 5th place in Robusta category (honey process) with a cupping score of 85.38.



#### GLOBAL SPECIALTY COFFEE EXPO HIGHLIGHTS

- Facilitated the participation of Balutakay Coffee Farmers Association Cooperative (BaCoFA-Coop) of Davao del Sur last April 20-22, 2018 in Seattle, Washington, USA.
- Its coffee beans were exhibited and cupped by coffee enthusiasts from around the world.

#### Other coffee players with cupping score of more than $80\,$

- » Mt. Apo Coffee Inc. of Kapatagan, Davao del Sur
- » Life's Brew Farm of Nabuturan, Compostela Valley
- » Videña Farm of Baguio District, Davao City
- » Dalogdog Farm of Lupon, Davao Oriental



#### **ICT INDUSTRY CLUSTER**

#### **BOTTOMLINES**



jobs generated



P1 million worth of investments



\$40,000 worth of exports



MSMEs assisted



trainings conducted



beneficiaries trained



#### LIVEX: INNOVATION SUMMIT HIGHLIGHTS

- Inked three MOUs particularly ICT CEO Forum, Data Private Officer Certification Course, and SME E-Commerce Platform.
- Conducted B2B business matching activity and trade exhibit.
- 16 companies from the BIMP-EAGA region pitched their ideas to the members of the Federation of Philippine-American Chamber of Chambers led by Gary Mingle of Focus Group Holdings.



#### RURAL IMPACT SOURCING TRAINING HIGHLIGHTS

- Assisted **41 MSMEs** through the development of websites which enabled them to have a 21-day digital campaign, product/services advertisement/ posting on Facebook and Twitter, etc.
- Total monitored sales of P 846.9K, with Ms. Melanie Convocar of Rebek's Food and Ms. Cheri Aranjuez getting the biggest shares.



#### **BANANA INDUSTRY CLUSTER**

#### **BOTTOMLINES**



1,165 jobs generated



P168.59 million domestic sales generated



106 beneficiaries trained



P27.5 million worth of investments



**MSMEs** assisted



trainings conducted



• Conducted the International Banana Conference 2018 in Davao City, where the Banana Industry Development Roadmap was presented and the MOA on Banana Feeding Program for Day Care Centers was signed.



#### **PROCESSED FRUITS & NUTS INDUSTRY CLUSTER**

#### **BOTTOMLINES**



**1,040** jobs generated



P21.98 million worth of investments



P184.87 million domestic sales generated



\$96,397 worth of exports



558 **MSMEs** assisted



trainings conducted



1,563 beneficiaries trained



#### COCONUT INDUSTRY CLUSTER

#### BOTTOMLINES



226 jobs generated



P1.07 million worth of investments



P10.77 million domestic sales generated



\$46,540 worth of exports



39 **MSMEs** assisted



10 trainings conducted



121 beneficiaries trained



#### **BAMBOO INDUSTRY CLUSTER**

#### **BOTTOMLINES**



P4.5 million domestic sales generated



**MSMEs** assisted



training conducted



beneficiaries trained

## Competitiveness

6th REGIONAL COMPETITIVENESS SUMMIT August 16, 2019 | PICC, Manila





The DTI-XI delegation participated at the 6th Regional Competitiveness Summit which presented the results of the Cities and Municipalities Competitiveness Index (CMCI) 2018 wherein recognition was given to LGUs with exemplary performance.

#### **DAVAO CITY**



#### TAGUM CITY



#### **DAVAO DEL NORT**





#### 2<sup>nd</sup> REGIONAL COMPETITIVENESS AWARDS 2018 November 7, 2018 | Davao City

Awards were given to most improved LGUs that made significant improvements in its 2018 rankings compared to its 2017 rankings. The awarding was based on the pillars determined by the National Competitiveness Council.









#### MOST COMPETITIVE PROVINCE

- DAVAO DEL NORTE 1<sup>st</sup> Most Competitive Province
- COMPOSTELA VALLEY PROVINCE 2<sup>nd</sup> Most Competitive Province
- O DAVAO DEL SUR 3<sup>rd</sup> Most Competitive Province



#### **MOST IMPROVED LGU**

- O DIGOS CITY, DAVAO DEL SUR **Component City**
- O MALALAG, DAVAO DEL SUR 1st to 2nd Class Municipality
- MONTEVISTA, COMPOSTELA VALLEY 3rd to 6th Class Municipality



#### **Economic Dynamism**

- **O** TAGUM CITY, DAVAO DEL NORTE **Component City**
- O STO. TOMAS, DAVAO DEL NORTE 1st to 2nd Class Municipality
- O HAGONOY, DAVAO DEL SUR 3rd to 6th Class Municipality



#### **Government Efficiency**

- O TAGUM CITY, DAVAO DEL NORTE Component City
- O NABUNTURAN, COMPOSTELA VALLEY 1st to 2nd Class Municipality
- O DON MARCELINO, DAVAO OCCIDENTAL 3rd to 6th Class Municipality



#### Infrastructure

- O TAGUM CITY, DAVAO DEL NORTE **Component City**
- O MALALAG, DAVAO DEL SUR 1st to 2nd Class Municipality
- O PADADA, DAVAO DEL SUR 3<sup>rd</sup> to 6<sup>th</sup> Class Municipality



#### Resiliency

- O PANABO, DAVAO DEL NORTE Component City
- O CARMEN, DAVAO DEL NORTE 1st to 2nd Class Municipality
- O SAN ISIDRO, DAVAO DEL NORTE 3<sup>rd</sup> to 6<sup>th</sup> Class Municipality

## Advocacy for REPUBLIC ACT ATION ON THE O. 11032

OF DOING BUSINESS AND
OVERNMENT SERVICE
RY ACT OF 2018

Otherwise known as the Ease of Doing Business and Efficient Government Service Delivery Act of 2018. It aims to streamline the processes, procedures and systems of government services.

#### **PROCESSING TIME**



#### SIMPLE TRANSACTION

days

Applications or requests which only require ministerial actions or that which present only inconsequential issues for resolution.



#### COMPLEX TRANSACTION

days

Requests or applications which necessitate evaluation in the resolution of complicated issues by an officer or employee of a government office.

20

#### HIGHLY TECHNICAL APPLICATION

days

Applications or requests which require use of technical knowledge specialized skills and/or training in the processing and/or evaluation.

## **ROLL IT**

Roads Leveraging Linkages for Industry and Trade (ROLL-IT) is a convergence program of DTI and DPWH which aims to further the growth of investments and other economic activities in the country through the construction of road projects leading to manufacturing and economic zones.

#### **2018 PROJECTS**





FO	NO OF FUNDED PROJECTS	PROJECT COST ('000)	COMPLETED	ONGOING	SUSPENDED	COMPLETION RATE
DN	5	800,000	2	3	0	40%
DO	7	425,878	7	0	0	100%
DS	3	258,623	2	1	0	67%
DOCC	1	20,000	1	0	0	100%
CV	3	197,330	3	0	0	100%
TOTAL	19	1,701,831	15	4	0	<b>79</b> %

As of July 2019

#### **2019 PROJECTS**



**32 projects** funded based on GAA; all are ongoing implementation



## OO3 MSME Development



Negosyo Center established and

Negosyo Centers established Negosyo Centers maintained



15,284 MSMEs benefitted 1.724 trainings

As a one-stop shop for business registration assistance, advisory services and information and advocacy, the facility forged three major partnerships in 2018, to wit:

**Negosyo Center Coaching Program** 

It assisted existing and would-be entrepreneurs in starting or running a business and in becoming competitive.



**SAGOP Kinabuhi Program** 

DTI-XI signed a memorandum of agreement (MOA) to become one of its partners. The agency conducted livelihood trainings for the former drug dependents or voluntary submissions for reformation persons (VSRPs).

Technology for Education, **Employment, Entrepreneurship** and Economic Development (Tech4ED)

> In the region, it was first launched in Negosyo Center- Compostela Valley Province on September 25.



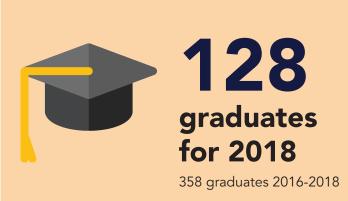


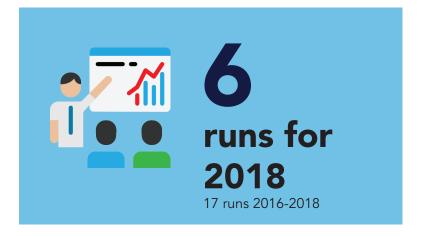




Kapatid, Mentor ME (KMME) is a coaching and mentoring approach where "big brothers" or large corporations teach "small brothers" or SMEs on different aspects of business operation: mindset, organization, marketing, production, finance, etc. The ten-module program lasts for 12 weeks.



























#### 7Ms OF A SUCCESSFUL **ENTREPRENEUR**





assisted **MSMEs** 

Inspired by the ongoing success of the Kapatid Mentor ME Program, the Philippine Center for Entrepreneurship (PCE) in partnership with DTI-XI conducted the Mentor ME on Wheels last July 28, 2018.

The activity is designed to provide access to capacity building for underserved and unserved MSMEs through on-site one-on-one mentorship by the esteemed network of mentors. Among the modules rolled out during the activity were **Entrepreneurship Mindsetting and Marketing.** 





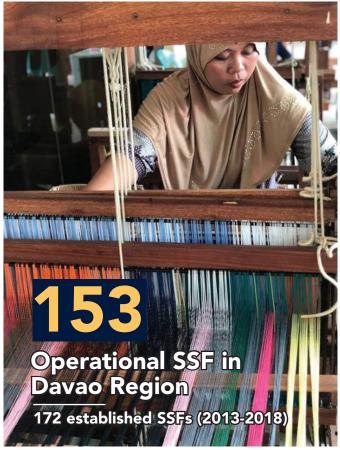






"Shared Success for Filipino MSMEs"

In partnership with co-operators, the MSMEs were provided with machinery, equipment, tools, systems, skills and knowledge under a shared system to increase their productivity and production capacities.











This is the Duterte Administration's flagship program, which DTI and Department of Labor and Employment (DOLE) jointly implement. In 2018, DTI-XI was able to hold four TNK activities.





5,755 job applications

- → 3,564 local applicants 302 hired on the spot
- 2,191 overseas applicants 58 hired on the spot





- **370** participants on entrepreneurship seminars
- 203 participants on livelihood seminars
- 139 assistance provided
  - **82 MSMEs** provided with assistance in terms of access to finance.
  - **57 MSMEs** provided with business consultancy services.



P274,198 total sales generated

- **P214,080** for Presyo Diskwento Caravans
- P60,145 for mini fairs conducted
- consumers 1,138 benefitted
  - exhibitors assisted



The Comprehensive Agrarian Reform Program (CARP) of the Department of Trade and Industry (DTI) in Region XI has continued to respond to CARP's objectives of providing Agrarian Reform Beneficiaries (ARBs) with the opportunity of enhancing their dignity and improving the quality of their lives. A number of activities were conducted/facilitated for the development and enhancement of their entrepreneurial capabilities. Several interventions resulted in the development of new markets, creation of new products, generation of jobs, and an increase in investments and sales.

#### **Quick Stats**



P160.77 million worth of investments



P669.50 million sales generated



3,666 jobs generated



17,089 **Agrarian Reform Beneficiaries (ARBs)** assisted



70 **Agrarian Reform** Communities (ARCs) served



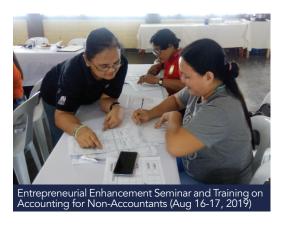
520 MSMEs assisted



**Non-Agrarian Reform** Communities (ARCs) assisted



134 organizations assited









# OO4.1 Consumer Welfare & Protection

## **MONITORING AND ENFORCEMENT**

#### **PRODUCT STANDARDS**

Monitoring, surveillance, and enforcement activities were done to numerous establishments engaged in the manufacture, importation, distribution, supply, and/or retail of products that are subject to Philippine Standards Law.





This is to ensure distribution of quality products in the market for the protection of the consumers.



993 establishments



establishments penalized



P746,250

total amount of penalties collected from the four penalized firms



#### **PRICE MONITORING**

Price monitoring to the grocery stores and supermarkets is done regularly to ensure that the prices of basic necessities and prime commodities being sold are within the Suggested Retail Price (SRP) and compliant to the Price Tag Law for the consumers to get their best "value for money".



Basic commodities and prime commodities price monitoring with DTI Secretary Ramon Lopez conducted at Park 'N Shop and Gmall of Davao last January 12, 2018.



DTI-XI has also participated in the Price Monitoring and Enforcement of rice, fish, meat, and other agricultural products, to ensure availability of rice supply at affordable price.



**148** firms monitored for price trending



10 interagency monitorings participated



## **Permits and Licenses**



permits and licenses processed and issued region-wide

Permits and Licenses	#
Business Name Registration	21,750
Philippine Contractors' Board License	968
Sales Promotion Permit	297
Import Commodity Clearance	259
Service and Repair Shop	227
BMBE Certificates	214
PETC Accreditation	33
Truck Rebuilding	3



### 004.2

# Consumer & Education & Advocacy

# Presyo Diskwento Caravan

This program gives consumers the opportunity to avail of basic necessities and prime commodities at discounted prices.

# Presyo Diskwento Caravan conducted

- **8** Regular Editions
- **5** Special Editions



### **Bagwis Awards**

This gives due recognition to establishments that uphold the rights of consumers while practicing responsible business where consumers get the best value for money. The program also encourages the setting up of Consumer Welfare Desks (CWDs) or an equivalent customer relations office inside the mall that will provide information to consumers and serve as a mechanism for the speedy resolution of consumer complaints.



Location of Awardees	Gold	Silver	Bronze
Davao City	10	0	0
Davao del Sur	0	4	6
Davao Occidental	0	0	0
Davao del Norte	5	3	5
Compostela Valley	0	3	3
Davao Oriental	1	1	5



19
New Bronze
Awardees



4 New Silver Awardees



13 New Gold Awardees



Upgraded from bronze to silver



3

Upgraded from silver to gold











- 1 Consumer Education Seminar in Davao Oriental
- Regional Conference for Business Establishment and Consumers in Davao City
- 2 Consumer info grafitti in Compostela Valley
- Poster Making Contest during the Consumer Welfare Celebration in Davao City



# **Initiatives for the Special Sector**

## Livelihood Seeding Program for Former Rebels

DTI-XI has assisted former rebels and their families to help establish their source of livelihood and be integrated into mainstream society. This program is composed of entrepreneurial and skills training and provision of starter kits packages.













### Youth **Entrepreneurship Seminar**

With DTI-XI's commitment to mold the youth in becoming successful entrepreneurs, a summit especially conceptualized for them was conducted.



186 youths entrepreneurs participated

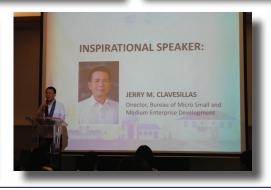












### Indigenous Peoples, Senior Citizens, Persons with Disability

#### **INDIGENOUS PEOPLES (IP)**

Initiatives undertaken by the DTI-XI Provincial Offices to support the Indigenous Peoples in Davao Region include the following:

- Training on Finishing of Bamboo Tribal House Puzzle Making Livelihood Project for the Mangguangan, Mansaka and Dibabawon Tribes in Davao del Norte which resulted in the improvement of bamboo miniature products of Tagum National Trade School;
- Training on Enabel Weaving and Romblon Bag Weaving for tribes in Bansalan, Davao del Sur;
- Coffee Robusta Processing Seminar and Entrepreneurial Mind Setting Seminar for Binaton Bagobo Tagabawa Farmers' Livelihood Association in Binaton, Davao del
- Participated during the Sebisyo Caravan 2018 initiated by ARENA XI which extended services to IPs in the Paquibato communities; and,
- Tribal Women Weavers Association of Brgy. Bitaug, Bansalan, Davao del Sur was among the participants to the Manila FAME in April and the Sikat Pinoy National Arts and Crafts Fair in June. The group was also one of the identified beneficiaries of the artisanal programs undertaken by the Office of Senator Loren Legarda





#### **SENIOR CITIZEN**



Regular conduct of capacity building and trainings on **Consumer and Senior Citizens'** Rights and Responsibilities, Fair Trade Laws, etc.



Attendance to SC conference and related meetings

#### PERSONS WITH DISABILITY (PWD)



activities conducted/ facilitated

327 PWD beneficiaries P208,000 budget utilized

#### **Activities include:**

- Skills training
- Provision of SSF
- Crafting of PWD operations manual
- Participation to trade fair, etc.



### Governance



DTI-XI maintained its ISO 9001:2015 certification. The office continues to adopt efficient Quality Management System that will improve efficiency and client service.













# RECOGNITIONS



# HR INIT



### **HUMAN RESOURCE INFORMATION SYSTEM (HRIS)**

The HRIS is a software solution that automates and manages the office's Human Resource processes and services. It streamlines and simplifies HR processes to improve efficiency in the implementation of DTI-XI HR programs and services.

It is linked and integrated into the four HR core systems, namely:



Recruitment, Selection, and **Placement** 



Learning and **Development** 



Strategic **Performance** Management System



**Rewards and** Recognition

With HRIS, all HR operations within the region will be consolidated into one computerized information system, which will be utilized by both the employees and the Human Resource Unit.

The system allows users to:

- Access and update employee information (e.g. basic employee information, dependents, educational background, and others) anytime and anywhere.
- Accomplish forms (e.g. Personal Data Sheet, Learning Application Plan and others) and submit professional records at their convenience to AFMD-HR Unit.

### DTI-XI HRIS PDS PDS L&D Staff PMS Leave O DTR Payroll

# IATIVES

### HR Quick Stats



25 trainings conducted

→ 8 in-house trainings

• 17 coordinated trainings



99% employees capacitated



activities conducted

> Parades, Motorcades, Tree planting, Fun Runs, Thanksgiving, Mass, Recollection, Team Building, DTI Anniversary, Christmas Party



Fire Safety and Prevention Skills Training (Apr 13, 2018)



Creative Problem Solving & Decision Making (Jun 21-22, 2018)





Regional Office Team Building (Nov 9-10, 2018)



ers of Lakan at Lakambini ng DTI (Dec 14, 2018)



Winners of Folk Dance Competition (Dec 14, 2018)





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